

# Connection Assurance Through Global Service and Support



The Forum Energy Technologies AMC team provides customers with global support on a local level to help ensure operations continue uninterrupted and costs are minimized over the lifecycle of their equipment. Forum's service parts and calibration equipment are kept in stock around the world, allowing its highly trained team to quickly respond to customer needs.

With decades of experience in servicing, repairing, inspecting, calibrating and upgrading torque machines and complementary products, product specialists are located strategically around the world, and are backed 24/7 by a team of engineers and technicians. Services are available for AMC and non-AMC equipment.

# Global Service and Support

A range of options are available to help ensure that equipment is working in top condition and providing optimal connection assurance, including but not limited to:

- Machine servicing
  - Advanced inspection and servicing carried out by experienced technicians
- Machine diagnostics and fault finding
  - Unique manufacturing techniques only available to Forum/AMC specialists
- Machine repairs and modifications/upgrades
  - OEM machine enhancements offer Forum/AMC peace-of-mind and compliance assurances to existing machines
- Machine calibration and report to BS 7882:2008 basis
  - On-site team implements rigorous equipment calibration and highly accurate reporting
- Installation and commissioning of torque equipment
  - Includes new installs, as well as field moves to new locations/workshops for existing equipment
- Service contracts for scheduled service intervals
  - Customized service support and packages are available to suit individual or multiple locations
- Training packages (onsite or at our locations in Aberdeen, UK, or Houston, TX)
- After-sales spare parts and consumables
  - Parts available with support from multiple global locations for immediate assistance

Contact Forum Energy Technologies' AMC team for more information and/or support:

- |   |                                    |
|---|------------------------------------|
| • General inquiry                           | ForumSupport.AMC.General@f-e-t.com |
| • Asia Pacific region                       | ForumSupport.AMC.AP@f-e-t.com      |
| • Middle East region                        | ForumSupport.AMC.ME@f-e-t.com      |
| • Europe/Africa/Russia region               | ForumSupport.AMC.EA@f-e-t.com      |
| • Latin America/North America/Canada region | ForumSupport.AMC.US@f-e-t.com      |
| • 24/7 International service hotline        | 00-44-7920-587-346                 |
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